

The City of Stockton Municipal Utilities Department is committed to providing clean, safe, reliable drinking water for our customers. To meet this commitment, it is necessary to adjust water rates over the next five (5) years. After a series of public notices and meetings, new rates were adopted at a Public Hearing on June 28, 2016. The first adjustment is effective August 1, 2016. After review and approval by the City Council, rate adjustments in each of the next four years will become effective July 1 of 2017, 2018, 2019, and 2020.

**Water Rates & Billing Cycle** The City of Stockton has changed its water rates and billing cycle. In addition to the fixed monthly service charge, Units of water use (consumption) are billed:

- ⇒ in Tiers for Single Family customers;
- ⇒ as Winter and Summer rates for Multi-Family, Non-Residential (commercial, industrial and institutional), and Irrigation customers; and
- ⇒ Drought Surcharges apply to all water used during declared Stages of Water Conservation.

All charges for service, fixed- and usage-based, pro-rated to a 30-day billing cycle:

- ⇒ Fixed charges and usage may be pro-rated if the billing cycle is more or less than 30 days.
- ⇒ Actual amount pro-rated is determined by the number of days the service was used during the current billing cycle.

### Sample Utility Bill – Residential

SERVICE ADDRESS	CYCLE / RTE	ACCOUNT NUMBER	BILL DATE	DUE DATE	AMOUNT DUE
4957 MY STREET	11-01	000123456-000054321	9/22/16	10/10/16	\$164.02
Rate Class : SINGLE FAMILY RESID					
METER READINGS					
Meter Number	Previous	Current	Usage		
69818651	1344 8/03/16	1370 9/04/16	26 units 32 days	Last Bill Amount	148.89
				Last Payment : 9/12/16	148.89
				Adjustments	.00
				Balance Forward	.00
				Charge	Total
	30 GAL CONTAINER	8/30/16	9/30/16	22.60	22.60
	STORM DRAIN SF	8/30/16	9/30/16	2.10	2.10
	SEWER SF/CITY	8/30/16	9/30/16	42.06	42.06
(1)	WTR SERVICE CHARGE 1"			29.87	
(2)	TIER 1 WTR USE \$2.00		16.00	32.00	
	TIER 2 WTR USE \$2.39		10.00	23.90	
(3)	DROUGHT SRCHG 1 \$.23		26.00	5.98	
	TOTAL WATER				91.75
	UTILITY TAX			5.51	5.51
			Total Current Charges		164.02
			Balance Forward		0.00
			Total Amount Due		164.02

### Sample Utility Bill – Multi-Family, Non-Residential, Irrigation Partial bill to illustrate format only. Rates will vary based on service classification.

(1)	WTR SERVICE CHARGE 1"		29.87
(2)	SUMMER WTR USE \$2.26	26.00	58.76
(3)	DROUGHT SRCHG 1 \$.23	26.00	5.98

- (1) Water Service Charge – begins with August bills
- (2) Water Use – Tiers or Summer – begins with September bills
- (3) Drought Surcharge – begins with September bills

### Monthly Water Bill Includes:

#### (1) Water Service Charge

- ⇒ A fixed Monthly Water Service Charge applies to all classes of service and is based on the size of the meter.

#### (2) Water Use - Units

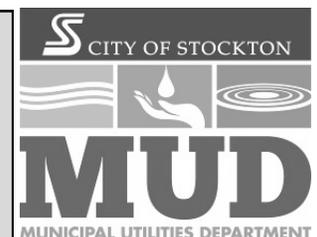
- ⇒ Water use (consumption) is billed in Units; a Unit of water is 748 gallons.
- ⇒ Single family rates billed in Tiers:
  - Tier 1 for Units 0 - 15, and
  - Tier 2 for Units 16 and over.
- ⇒ All other classes of service, Multi-Family, Non-Residential (commercial, industrial, institutional), and Irrigation, are billed for Units of water used based on Winter or Summer rates.

#### (3) Drought Surcharge

- ⇒ When water conservation Stages are in effect, a Drought Surcharge will apply per Unit of water consumed. Stages of Water Conservation are defined in the Stockton Municipal Code (SMC) 13.28, Water Conservation.

For questions about rates, please call:  
 City of Stockton Municipal Utilities Department  
 1.866.786.5987 –or– 209.937.8700  
 24-Hour Emergency Service  
 209.937.8341

For questions about utility bills or to start/stop service, please call:  
 City of Stockton Utility Billing  
 425 N. El Dorado Street Stockton, CA 95202  
 209.937.8295  
 8:00 a.m.–5:00 p.m., Monday–Friday  
 Closed Alternate Fridays





## City of Stockton Water Rates - Effective August 1, 2016

The following rates are effective August 1, 2016. The applicable Monthly Water Service Charge will appear on August bills. Water Use and Drought Surcharge rates will appear on September bills.

Meter Size (inches)	Monthly Water Service Charge	Water Use/Drought Surcharge
1" or smaller	\$28.00	<p style="text-align: center;"><b>Single Family Rates</b></p> <p>Water Use Tier 1 - Units 0 - 15: \$2.00 per Unit</p> <p>Water Use Tier 2 - Units 16 &amp; over: \$2.39 per Unit</p> <p>Drought Surcharge/Residential - Stage 1: \$0.23 per Unit</p> <hr/> <p style="text-align: center;"><b>Multi-Family Rates</b></p> <p>Water Use Winter (October - April): \$1.70 per Unit</p> <p>Water Use Summer (May - September): \$1.85 per Unit</p> <p>Drought Surcharge/Multi-Family - Stage 1: \$0.20 per Unit</p> <hr/> <p style="text-align: center;"><b>Non-Residential Rates</b></p> <p>Water Use Winter (October - April): \$1.70 per Unit</p> <p>Water Use Summer (May - September): \$1.98 per Unit</p> <p>Drought Surcharge/Non-Residential - Stage 1: \$0.21 per Unit</p> <hr/> <p style="text-align: center;"><b>Irrigation Rates</b></p> <p>Water Use Winter (October - April): \$1.78 per Unit</p> <p>Water Use Summer (May - September): \$2.26 per Unit</p> <p>Drought Surcharge/Irrigation - Stage 1: \$0.23 per Unit</p>
1.5"	\$56.00	
2"	\$89.60	
3"	\$168.00	
4"	\$280.00	
6"	\$560.00	
8"	\$896.00	
10"	\$1,288.00	
12"	\$1,890.00	

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